

## LAWRENCE S. PASCOE'S INITIAL CLIENT PREFERENCE QUESTIONNAIRE

### PURPOSE:

The purpose of this questionnaire is to obtain information from the client so to customize the service provided. Your answers also provide me with your expectations of my service and of the results.

As this type of questionnaire is quite new and I would greatly appreciate your feedback with respect to the questionnaire as well as any aspect of my service.

### QUESTIONS:

1. What are your expectations, if any, of the results that you wish to obtain?

Support \$  per month per child

Spousal Support \$  per month per child

Access:

Custody:

Property  
Division:

2. Rate the issues in priority:

Access  Prioritize 1 (low) - 7 (high)

Child Support  Prioritize 1 (low) - 7 (high)

Custody  Prioritize 1 (low) - 7 (high)

Equalization of Assets  Prioritize 1 (low) - 7 (high)

Restraining Order  Prioritize 1 (low) - 7 (high)

Spousal Support  Prioritize 1 (low) - 7 (high)

Obtaining a Divorce  Prioritize 1 (low) - 7 (high)



3. What time of day would you like to have your appointment?

10:30 am     1:30 pm     3:30 pm

4. Do you mind being telephoned at work?

Yes     No

5. Do you mind being telephoned at work?

Evenings     Weekends

6. How available do you expect me to be? Should I be available in a non-emergency situation to give you an appointment within

one day     two days     three days     one week

7. Do you mind if my secretary calls you to obtain information or advises you as to a development in your case?

Yes     No    (This would save you money)

A secretary cannot give you legal advice.

8. Do you want a written report confirming all advice given to you by me (This would be expensive)?

Yes     No

Would you prefer oral advice?

Yes     No

Would you prefer to request this type of advising letter only at certain times?

Yes     No

My final reporting letter does summarize your rights and obligations.

9. If I am not available to take your telephone calls, how soon do you expect your call returned?

Same morning or afternoon     Next day

If you call in the morning I will probably return your call that day or have my secretary call you to advise you that I cannot return your call. If you call in the late afternoon, though I will try, I may not be able to contact you until the next morning.



10. How often do you expect to be billed?

- Monthly     whenever the retainer (initial advance payment runs out

11. How long do you expect the file to take to be completed?

12. How assertive do you want me to be with your spouse's lawyer?

- overly assertive     reasonably assertive     non-assertive

13. Do you want to approve every letter before it is sent out?

- yes     no

If yes, do you want:

- a written copy  
 or can it be read to you on the telephone

14. What level of explanation do you want concerning the law?

- high level     moderate level     low level

15. Do you want copies of the court cases relied upon for your position at a motion or trial?

- yes     no

Your Name:

Current Date:

